COURSE NO: THMC-105
TITLE: HUMAN RESOURCE MANAGEMENT
TOTAL CONTACT HOURS:  (60 HOURS)

Objectives of the Course: To enable students to understand the challenges, problems and opportunities faced by manpower in the tourism industry. Recruiting right people, training, developing and motivating human resources to optimize customer satisfaction.

Module 1: Introduction to HRM (12 Hours)
Evolution- history- meaning- importance- functions- challenges and opportunities- need for HRM in tourism industry

Module 2: Human Resource Planning (12 Hours)
Concepts and processes of human resource planning- objective- need for human resource planning- approaches to HR Planning- social demand approach- rate of return approach- man power recruitment-HRM vis-à-vis personnel management.

Module 3: Recruitment and Selection (12 Hours)

Module 4: Training and performance appraisal (12 Hours)
Training: Meaning- definition- importance- training process- methods- techniques of training

Module 5: Human Resource Development (HRD) (12 Hours)

Recommended Reading list: