B.COM
Semester IV
Business Environment – II
100 Marks – 75 Lecture

Objectives: The basic objectives of this course are to apprise commerce students to different aspects of environment. It also aims at making students aware of how different factors in the environment can affect business. The course is also designed to make students aware of business environment in Goa. It also focuses on important changes in economic environment after liberalization.

Unit 1: Economic Environment (25 marks -19 lectures)

Meaning and components (economic systems, economic planning, economic policies, economic legislation, controls and regulations)
Economic systems - capitalism, socialism and mixed economy
Economic planning in India— Objectives of planning and main provisions of current five year plan
Economic policies - fiscal, monetary, industrial policy, investment policy including foreign investment policy and employment policy—meaning)
Economic dualism—meaning and nature of dualism in India
The International Finance Corporation’s Ease of Doing Business Index – composition of the index (10 parameters and their explanation); India’s performance on the index and each of the components; change in India’s performance over the last 3 years

Unit 2: Legal Environment (25 marks -19 lectures)
Environmental Protection Act 1986--- objectives & major provisions
Consumer Protection Act 1986--- meanings of consumer, complaint, complainant and defect---consumer dispute redressal agencies—jurisdiction—filling of complaint---
power of civil court upto district forum—relief to the complainant---- any two case studies
Right to Information Act (RTI) 2005---Definition and meaning of information, public authority , right to information and record—objectives of the act--- coverage—
exclusion-- scope of right to information—exemption—public Information officer--
procedure for seeking information--- fees and response time-- appeals ---penalty provisions—any two case studies

Unit 3: Business Environment in Goa – I (25 marks -19 lectures)
Current Status of the Goan economy – Goa’s current performance on important economic and socio-economic indicators
Industrial policy in Goa - Introduction, objectives and thrust area
Industrial Estates in Goa - list of all the estates and discussion of any one industrial estate in detail
NRI remittances and their importance for the local economy
Local self government in Goa - meaning, objectives, functions; Activities of any one Panchayat /Municipality

Unit 4: Business Environment in Goa – II (25 marks -18 lectures)
Business groups in Goa - (Any four) – introduction, historical background, their
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business activities, corporate social responsibilities (CSR) activities
Commercial associations - Goa Chamber of Commerce and Industry (GCCI) and Goa State Industries Association (GSIC) - objectives and functions and major activities
Environmental movements in Goa - meaning of environmental movement, any three movements related to mining, tourism and construction - their objectives and activities

Books for Study and Reference:

4. Menon, Lydia & Mallya, Prita, Business Environment
5. Cherunillam, Francis Business Environment, Himalaya Publishing House
7. Dutt & Sundaram, Indian Economy, S. Chand & Company
8. Goa Panchayat Raj Act
10. Right to Information Act 2005
11. Environmental protection Act 1986
12. www.doingbusiness.org
13. Envfor.nic.in/legis/env1.html
14. www.ncdrc.nic.in/11.html